



# Hollyburn Country Club

## Server

Hollyburn Country Club is a private family Club that provides its members with an exclusive hub for activity, sport, dining, entertainment, socialization and business. Located in the beautiful British Properties in West Vancouver.

We pride ourselves on the excellent employee experience that we offer and we are firm believers that everyone should enjoy their work. We offer excellent benefit packages for both full and part time employees, employee engagement initiatives (staff events and games), employee recognition programs and development opportunities.

Our Restaurant is seeking both full and part time servers to join our growing team. Hollyburn is passionate about providing first class service and truly is a beautiful place to work.

### Job Snapshot

Employment Type:	Full-time/Part-time
Benefits:	Yes
Reports to:	Restaurant Manager, Edwin Dickinson
Location:	Hollyburn Country Club, 950 Cross Creek Road, West Vancouver, BC

### **ROLE RESPONSIBILITIES:**

- You will greet members and guests in a friendly and caring manner, by name whenever possible
- You will maintain an organized system of serving tables while providing an exceptional level of service
- Suggestively sell our products based on your sound knowledge of food, wine and beer
- You ensure prompt, courteous and professional attention to the needs of all members and guests

### **REQUIREMENTS**

- Minimum of 1 year serving experience required
- Must be flexible to work days, evenings and weekends
- Must have Serving it Right and Food Safe Certifications
- Own transportation an asset
- You agree to get a Criminal Record Check with a vulnerable sector search at your local Police Department immediately upon being hired --- you will be reimbursed for this expense in full. Applicable to persons 22 years of age and older.
- You currently live the values of the HCC Staff team: being *Powered ON* or energized at all times; displaying a *Service First* attitude (excellent customer service skills); and creating FOMO (the fear of missing out) in your daily interactions
- You consistently display evidence of the following key characteristics required for optimal delivery of customer service to members, guests, and staff: (1) enthusiasm, (2) teamwork, (3) initiative, (4) adaptability, (5) empathy, and (6) accountability



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- You go above and beyond to demonstrate awareness and understanding of Hollyburn’s aim to deliver exceptional service to its members

## STAFF BENEFITS

- Competitive wages & extended health benefits\*
- On-duty staff meals (taxable benefit for full-time and part-time employees only)
- Free on-site parking
- Rewards and recognition programs
- Development and educational opportunities
- Career advancement opportunities
- Seasonal staff team building events & activities
- Exclusive access to *Facebook At Work*®, our new internal communication tool for HCC Staff
- Staff discount in the Sports Boutique

*\*PT and FT staff eligible for benefits after passing 3-month probationary review*

## Sounds like Hollyburn Country Club will be a great fit for you?

Apply today! Please send your cover letter and resume to the Hiring Manager for this role:

Hiring Manager’s Name & Position: Edwin Dickinson – Restaurant Manager

Hiring Manager’s Email Address: [EDickinson@hollyburn.org](mailto:EDickinson@hollyburn.org)

*\*No phone calls please. Only shortlisted candidates will be contacted.*

Thank you for your time --- We look forward to hearing from you!

*Sincerely,*

