



# Hollyburn Country Club

## Youth Recreation Leader

Hollyburn Country Club is a private family Club that provides its members with an exclusive hub for activity, sport, dining, entertainment, socialization and business. Located in the beautiful British Properties in West Vancouver.

We pride ourselves on the excellent employee experience that we offer and we are firm believers that everyone should enjoy their work. We offer excellent benefit packages for both full and part time employees, employee engagement initiatives (staff events and games), employee recognition programs and development opportunities.

### Job Snapshot

Employment Type:	Part-time
Benefits:	Yes/No
Reports to:	Jess Culham
Date Posted:	Mar 1, 2018
Location:	Hollyburn Country Club, 950 Cross Creek Road, West Vancouver, BC

### **ROLE RESPONSIBILITIES:**

- Supervise Youth Lounge, Junior Lounge and Birthday Parties
- Assisting Youth Supervisor during events
- Resolving conflicts that occur during supervision and programs
- Ensure that participants are respecting the program rules and playing safe

\*If you want to learn more about all responsibilities associated with the role, please ask the Hiring Manager for the full job description.

### **REQUIREMENTS:**

- Applicants should enjoy working with children and are expected to act in a courteous, professional manner at the club.
- Excellent communication skills
- Ability to build and maintain excellent relationships with children, their parents, co-workers and staff.
- You agree to get a Criminal Record Check with a vulnerable sector search at your local Police Department immediately upon being hired --- you will be reimbursed for this expense in full
- You currently live the values of the HCC Staff team: being *Powered ON* or energized at all times; displaying a *Service First* attitude (excellent customer service skills); and creating FOMO (the fear of missing out) in your daily interactions
- You consistently display evidence of the following key characteristics required for optimal delivery of customer service to members, guests, and staff: (1) enthusiasm, (2) teamwork, (3) initiative, (4) adaptability, (5) empathy, and (6) accountability



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- You go above and beyond to demonstrate awareness and understanding of Hollyburn's aim to deliver exceptional service to its members

## STAFF BENEFITS:

- Competitive wages & extended health benefits\*
- On-duty staff meals (taxable benefit for full-time and part-time employees only)
- Free on-site parking
- Rewards and recognition programs
- Development and educational opportunities
- Career advancement opportunities
- Seasonal staff team building events & activities
- Exclusive access to *Facebook At Work*®, our new internal communication tool for HCC Staff
- Staff discount in the Sports Boutique

*\*PT and FT staff eligible for benefits after passing 3-month probationary review*

## Sounds like Hollyburn Country Club will be a great fit for you?

Apply today! Please send your cover letter and resume to the Hiring Manager for this role:

Hiring Manager's Name & Position: Jess Culham, Child Care Coordinator

Hiring Manager's email address: jculham@hollyburn.org

*\*No phone calls please. Only shortlisted candidates will be contacted.*

Thank you for your time --- We look forward to hearing from you!

Sincerely,  
Jess Culham

